

Acme IT Solutions

Acme IT Solutions which is call as AIS, which is located in heart of the city, the city is located in centre of Tamilnadu. AIS was started with dynamic professional in the field.

We are one of the upcoming BPO service providers in Madurai & Trichy, we undertaking e-Pub & XML conversion, Proof Reading, OCR, Scanning and software solutions.

We have an employee friendly working atmosphere. With fully loaded hardware & software supported machines. All the machines are configured for the long term process and safe guard with air-conditioned environment.

The team which is well trained for multipurpose like XML, e-Pub and all kind of Non voice process to stabilize the production. Team members are all the young and dedicated dynamic workers. We are initially started with 5 resources. Now we are working with 50 excluding 6 team leaders. At present we are working in two shifts with 50 trained resources.

Core Values

The values that drive us underscore our commitment:

- ✚ Customer Delight: Collaborating and streamlining operations, incorporating intelligent planning, enhancing customer experience and improving synergy across an assortment of product categories are on our priority lists.
- ✚ Leadership by Example: Acme IT Solutions is made up of varied highly trained, experienced, professionals from multiple disciplines and verticals that bring to the table, considerable value in terms of experience.
- ✚ Integrity and Transparency: We commit to be sincere, transparent in our dealings and open for feedback at all time.
- ✚ Trustworthy: A commitment to be objective and transaction-oriented, thereby earning trust and respect.
- ✚ Pursuit of Excellence: A commitment to strive relentlessly, to constantly improve ourselves, our teams, our services and products so as to be the best.
- ✚ Meticulous planning: Deliberate plans with required initiative to achieve the long term perspectives to client's satisfaction with no compromise on quality of services.
- ✚ Confidentiality: A commitment to maintain information and business ethics to high level.
- ✚ At the same time we maintain client's data with high integrity and security.

Team so far:

❖ XML Conversion

- ✚ We are currently doing XML conversion for the Chennai based client,
- ✚ We are usually doing around 1000 pages a day for the normal text conversion. 800 Pages a day for the inline image process.
- ✚ We are well trained in Math and Math-X conversion which in XML.
- ✚ We deliver 600 pages a day for Math/math-x process.

❖ E-Pub

- ✚ E-Pub is the leading and at present market work, we are ready to handle e-Pub work.
- ✚ We have well formed team members to work e-Pub those will produce 4200 pages a day and they will work seven days a week with rotational weekly off.
- ✚ We can make arrangements of further team extension will be based client expectation and volume of the project.
- ✚ Here we initially start the training with HTML & XML so all the resource can work e-Pub with minimum training that too for the client's spec.

❖ Proof Reading

- ✚ The separate team for the quality analysis they will use for the proof reading process. They are a strong in both software and grammatical.
- ✚ We can provide high quality without any delay.

❖ Quality Focus

'In God we trust, everyone else must come with the right data' is an oft-heard phrase at Acme IT Solutions. We constantly benchmark our services and processes against globally recognized quality standards. Acme IT Solutions demonstrates highly effective business processes, commitment to continuous quality improvement and a focus on customer satisfaction.

As a group policy, Acme IT Solutions has laid down strict measures to maintain high Quality Assurance & Quality Control standards by all its process owners. To Benchmark the highest possible levels of accuracy, we follow regular quality checks on all our activities.

We at believe in the mantra "Quality Drives Performance". We always strive to set new standards for quality as we understand that nothing is more essential to ensure customer delight than QUALITY.

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